



FEMA

## KEEP YOUR DISASTER ASSISTANCE OPTIONS OPEN



If you were sent a loan application, complete it and return it as soon as possible.



Low-interest loans are available to provide funds for losses not covered by insurance.



If you are approved for a loan, you are under no obligation to take it.



If SBA is unable to approve you for a disaster home loan, they will automatically refer you back to FEMA for additional help.

To be considered for all forms of disaster assistance, homeowners, renters and businesses should first call the Federal Emergency Management Agency (FEMA) at 800-621-FEMA (3362). Those with speech or hearing disability should call TTY 800-462-7585. For more information on SBA's disaster loan program, contact the SBA Customer Service Center at 800-659-2955, (hearing disabled individuals may call 800-877-8339 [TTY]). The deadline to apply is May 28, 2010.



Massachusetts Emergency  
Management Agency



FEMA

# DISASTER RECOVERY CENTER

*OPEN Monday, April 12 until further notice*

Registration Information: 800-621-FEMA (3362) or (TTY) 800-462-7585  
Online at [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov)

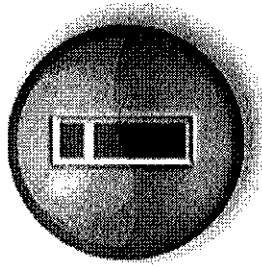
## WORCESTER COUNTY

Where: **Town Hall Auditorium**  
242 Church Street  
Clinton, MA 01510

Hours: **9 a.m. – 7 p.m.**  
Seven days a week



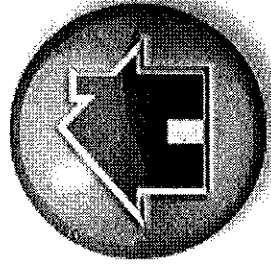
**ANSWERS  
TO  
DISASTER  
QUESTIONS**



**INFORMATION  
ABOUT  
STATE/FEMA  
PROGRAMS**



**HELP WITH  
COMPLETING  
PAPERWORK**



**REBUILDING  
TIPS AND  
ADVICE**

Disaster recovery assistance is available without regard to race, color, sex, religion, national origin, age, disability, economic status or retaliation. If you or someone you know has been discriminated against, you should call FEMA toll-free at 1-800-621-FEMA (3362) or contact your State Office of Equal Rights. If suspicious of any abuse of FEMA programs, please contact the fraud hotline at 1-800-323-8603.



Massachusetts  
Emergency  
Management  
Agency



Federal Emergency  
Management  
Agency

# DISASTER ASSISTANCE

For homeowners, renters and business owners in the Counties of Essex, Middlesex, Norfolk, Suffolk, Bristol, Plymouth and Worcester who were affected by flooding beginning March 12, 2010.

## Apply by Phone:

# 800-621-3362

(TTY 800-462-7585 FOR THE HEARING- OR SPEECH-IMPAIRED)

Apply online:

[www.DisasterAssistance.gov](http://www.DisasterAssistance.gov)

### Please have the following information available when you call:

- A phone number in case we need to call you back
- Social Security number
- Current mailing address
- Address of the damaged property
- Brief description of the damages
- Insurance information (if you have insurance)

Disaster recovery assistance is available without regard to race, color, sex, religion, national origin, age, disability or economic status.